

Accessibility statement for Laverstock & Ford Parish Council

This accessibility statement applies to www.laverstock-ford.co.uk

This website is run by Laverstock & Ford Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- using the TAB key to move between articles is not always possible
- Some older PDF documents are not fully accessible to screen reader software
- some of our online forms are difficult to navigate using just a keyboard
- you cannot skip to the main content when using a screen reader

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- Email parish-clerk@laverstock-ford.co.uk
- call 01722 411847

We'll consider your request and get back to you in 14 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements,

- contact the Parish Clerk parish-clerk@laverstock-ford.co.uk
- call 01722 411847

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility

regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Laverstock & Ford Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the exemption listed below.

- Disproportionate burden.

Non-accessible content

The content listed below is non-accessible for the following reasons.

- using the TAB key to move between articles is not always possible
- Some older PDF documents are not fully accessible to screen reader software
- some of our online forms are difficult to navigate using just a keyboard

Limited by the software design program.

Non-compliance with the accessibility regulations

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

When we publish new content, we'll make sure our use of images meets accessibility standards.

Disproportionate burden

For our website to fully comply with these regulations it would need to be recreated using different software and with a different webmaster. When the latter changes it is expected that the new website would be fully compliant. This is a volunteer-based website and the employment of a commercially run site would be a disproportionate cost to the Parish and our residents.

Navigation and accessing information

Using the TAB key to move between articles is not always possible.

Interactive tools and transactions

Some of our interactive forms are difficult to navigate using a keyboard. For example, because some form controls are missing a 'label' tag.

We've assessed the cost of fixing the issues with navigation and accessing information, and with interactive tools and transactions. We believe that doing so now would be a disproportionate burden within the meaning of the accessibility regulations. We will make another assessment when the website creator changes.

Content that's not within the scope of the accessibility regulations

Live Video streams

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. By September 2021, we plan to either fix these or replace them with accessible HTML pages.

Any new PDFs or Word documents we publish will meet accessibility standards.

Live video

We do not plan to add captions to live video streams because live video is exempt from meeting the accessibility regulations.

What we're doing to improve accessibility

Images will have a text alternative in future.

Preparation of this accessibility statement

This statement was prepared on 15th September 2020. It was last reviewed 23th September 2020.

This website was last tested on 23rd September 2020. The test was carried out internally.
